

Complaints against solar companies





Overview

What if I have problems with a solar company?

If you are having problems with a solar company, please click [here](#) for some consumer resources. Two companies in particular stand out: Vivint and SolarCity. Complaints against these two – among the largest providers – constituted nearly 56 percent of all the complaints consumers filed with the FTC about solar companies.

Where can you complain about a solar company?

Part of the reason is that many customers who feel victimized don't know where to turn. "There's not really one place for consumers to complain to," says Jenifer Bosco, an attorney with the National Consumer Law Center. "If they do have a problem with solar companies, they can complain to the Federal Trade Commission."

Are customer complaints a problem in the solar industry?

Customer complaints against the country's residential rooftop solar industry have increased dramatically in recent years. One-star ratings on Solar Reviews increased more than 1,000% since 2018. Across the country, prosecutors are investigating high-pressure sales tactics and misleading financing arrangements.

Should solar companies be able to report a scam?

By getting more consumers to report scammy solar companies, government officials said, they can more effectively track complaints and seek to hold accountable companies that violate the law.

Is your rooftop solar business causing a consumer complaint?

Here's what to consider and how to protect yourself The rooftop solar business is a big source of consumer complaints. Across the country, prosecutors are investigating sales practices and financing arrangements. Now the solar



industry is working to repair its reputation.

Why did a customer complain about a solar agreement?

Confused by the separate roles of the solar and finance companies, the customer filed complaints and left negative reviews, frustrated by the lack of transparency in the agreement and the higher-than-expected monthly costs.
How Cleantech Law Partners Can Help:



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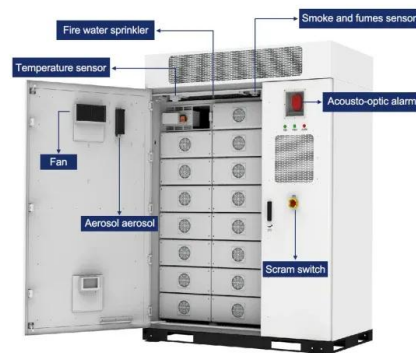


The Rising Wave of Complaints and Lawsuits Against Solar Companies

If your solar company is struggling with complaints from disgruntled solar customers or looking to reduce your legal risks when selling solar projects to residential homeowners, Cleantech Law ...

Dispute resolution , energy.gov

Possible issues with a rooftop solar system Some issues that can occur with solar systems include: your solar system or battery not working properly installers cause damage to your roof or property the connection between your home and ...



Florida Consumer Complaints & Resources , State of Florida

Scroll to the category of information which applies to your complaint; or See "Business Complaints" below for general complaints or to check on a Florida business; or Review our ...



[Rooftop solar has a fraud problem. The industry is ...](#)

The rooftop solar business is a big source of consumer complaints. Across the country, prosecutors are investigating sales practices and



financing arrangements. Now the solar industry is working to repair its reputation.



[Consumer Solar Awareness , U.S. Department of the ...](#)

The residential solar energy industry has expanded significantly over the past decade, multiplying the number of companies serving consumers. At the same time, federal and state regulators have received an increase in consumer ...

[What Consumer Complaints Reveal about the Solar ...](#)

CfA's investigation reveals deceptive and misleading practices of solar companies, especially Vivint and SolarCity. Consumers report false promises, high bills, shoddy installation, and unfair contracts.



[What is Solar Panel Fraud and What Can You Do About It?](#)

2 ???· As complaints against solar companies mount, state attorneys general are getting increasingly involved. The rapid growth of the solar industry has unfortunately created fertile ...



As solar gained steam in Mass., so did the complaints against solar

Shoddy installations, predatory sales tactics, panels that do not work, savings that do not materialize, and poor customer service. Those are just some of the complaints consumers filed ...



[Do you have a dispute with a solar panel installer?](#)

A company may say something to you that creates a warranty (either in the ads or in their contract). If a solar energy company has a duty to maintain your system, we can determine that and enforce your rights. They ...

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