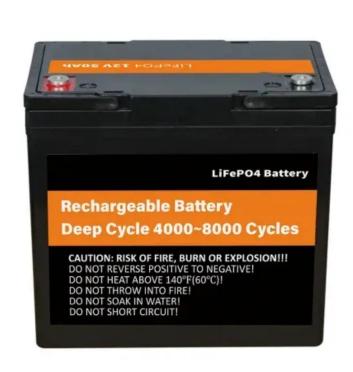


# Solar panels exline complaints







#### **Overview**

But with this expansion, has come an increasing number of disgruntled solar customers that are posting bad reviews about solar companies online, filing complaints with agencies such as the Better Business Bureau (BBB), state consumer protection departments and Attorney.

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But with this expansion, has come an increasing number of disgruntled solar customers that are posting bad reviews about solar companies online, filing complaints with agencies such as the Better Business Bureau (BBB), state consumer protection departments and Attorney Generals, and even taking.

CfA's year-long investigation into the solar industry reveals Vivint and SolarCity are the Industry's Leading Bad Actors Click here to download a PDF of the report. Executive Summary Installing rooftop solar panels should be an easy decision for customers looking to lower their electric bills and.

Misrepresentations have spurred the ire of state AGs when solar companies exaggerate their systems' potential to save consumers money, despite financing that may end up costing the consumer more. Solar panel installer installing solar panels on roof of modern house. Eloi Omella via Getty Images. Should solar companies be able to report a scam?

By getting more consumers to report scammy solar companies, government officials said, they can more effectively track complaints and seek to hold accountable companies that violate the law.

Where can you complain about a solar company?

Part of the reason is that many customers who feel victimized don't know where to turn. "There's not really one place for consumers to complain to," says Jenifer Bosco, an attorney with the National Consumer Law Center. "If



they do have a problem with solar companies, they can complain to the Federal Trade Commission.

How many complaints are there about solar-panel salespeople?

Meanwhile, consumer complaints about solar-panel salespeople have skyrocketed in recent years. The FTC received 5,331 complaints containing the phrase "solar panels" between Jan. 1 and Sept. 19 of 2023, up 31% from the entire year of 2022 and up 746% since 2018, when it received just 630 complaints.

Are customer complaints a problem in the solar industry?

Customer complaints against the country's residential rooftop solar industry have increased dramatically in recent years. One-star ratings on Solar Reviews increased more than 1,000% since 2018. Across the country, prosecutors are investigating high-pressure sales tactics and misleading financing arrangements.

What if I have problems with a solar company?

If you are having problems with a solar company, please click here for some consumer resources. Two companies in particular stand out: Vivint and SolarCity. Complaints against these two – among the largest providers – constituted nearly 56 percent of all the complaints consumers filed with the FTC about solar companies.

Are solar panels a problem?

But an emerging problem in the U.S. solar business that installs panels on homes risks slowing the effort to cut the country's emissions. Customer complaints against the country's residential rooftop solar industry have increased dramatically in recent years. One-star ratings on Solar Reviews increased more than 1,000% since 2018.



### Solar panels exline complaints



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## What Consumer Complaints Reveal about the Solar ...

Hundreds of complaints have been filed against solar companies to attorneys general in Texas, Oregon, California and Florida, with customers saying they are paying more on their utility bills, not less as they were ...



#### Solar Panel Angles for Exline, Iowa, US -- Solarific

Earth > United States of America > Iowa > Exline Solar Panel Angles for Exline, Iowa, US Exline, Iowa is located at a latitude of 40.65°. Here is the most efficient tilt for photovoltaic panels in ...

## <u>Best Solar Panels: Which One Should You Choose?</u>

Choosing the best solar panel can feel overwhelming, but it's easier than you think. A quality solar installer will typically install quality



solar panels, so your main focus should be choosing the best solar installer for the ...



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