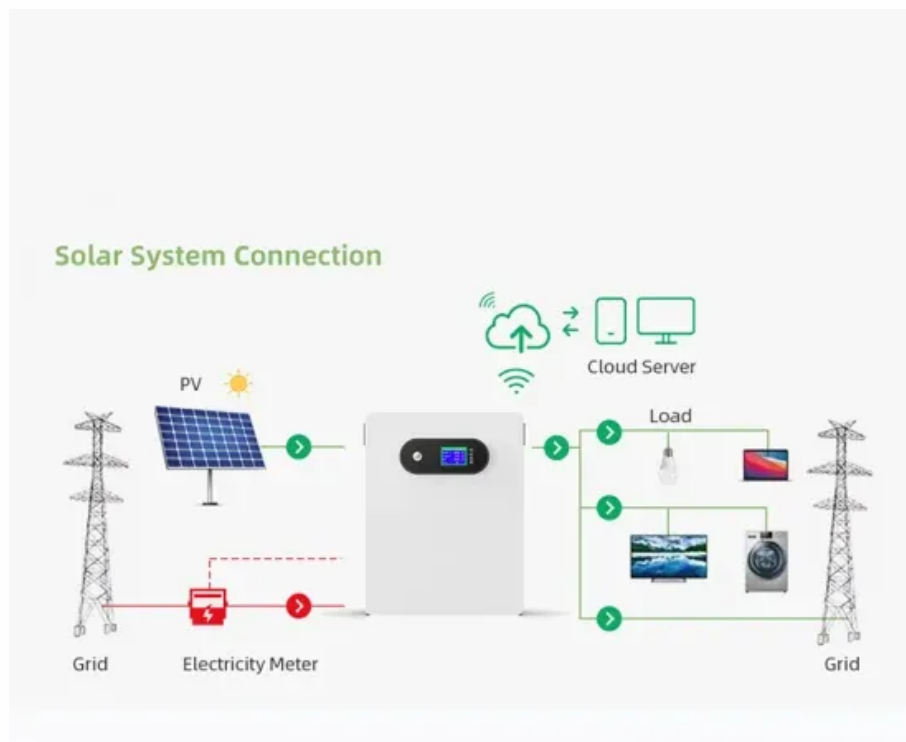


Solar victoria website contact





Overview

You can call us during business hours if your enquiry is urgent or you'd prefer to talk to our Customer Service team. Phone: 1300 376 393

How do I contact solar Victoria?

Also use our Solar Homes information in community languages. TY (Teletypewriter) users can phone 133 677 and ask to be put through to Solar Victoria on 1300 376 393. Speak and Listen (speech-to-speech) users can phone 1300 555 727 and ask to be put through to Solar Victoria on 1300 376 393.

Why do I need to register my business on solar Victoria?

Registration on the portal is essential to ensure that your business is captured as an approved retailer for the Solar Homes Program. Registration is key for Solar Victoria to correctly register business and contact details, as well as bank account details to issue rebates.

How does solar Victoria work?

Registration is key for Solar Victoria to correctly register business and contact details, as well as bank account details to issue rebates. The portal also enables Solar Retailers to provide details of customer quotes, which Solar Victoria uses to assess the rebate amount and interest free loan amount that an applicant is eligible to receive.

How do I speak to solar Victoria?

If you'd like to speak to us in your language, you can access free phone translation services by calling the National Translating and Interpreting Service on 131 450. Also use our Solar Homes information in community languages. TY (Teletypewriter) users can phone 133 677 and ask to be put through to Solar Victoria on 1300 376 393.

What is a solar Victoria eligibility number?

An eligibility number is the unique number given to you once your eligibility



for a rebate has been confirmed. You will use this number when engaging with Solar Victoria. Your eligibility number will also be synced to the QR Code provided for scanning by your installer. What is a QR Code?

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What do I need to know about the solar Victoria portal?

The portal is a one-stop shop for solar customers and solar professionals. It allows solar customers to apply for eligibility for a Solar Homes rebate and for solar professionals to manage their customers' rebate claims.



Solar victoria website contact



Solar Hub , solar.vic.gov

Is solar worth it in winter? Many people wonder whether solar panels work when it's cold, cloudy or rainy - and if it's worth installing rooftop solar in Victoria. And the answer is yes. Make the switch How to choose a good solar or hot water ...

Support for customers subjected to family violence , solar.vic.gov

Mail to Solar Victoria Escalated Resolution Team, PO Box 104, Morwell VIC 3840. For information about how to contact us via the National Relay Service or with the assistance of an interpreter, ...



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