

Solar victoria website issues



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Overview

What is solar Victoria?

Solar Victoria was established to deliver the Solar Homes Package. The package supports Victorian households to install solar panels and solar hot water systems, helping to reduce energy costs. For more information and to check eligibility, visit the Solar Victoria website.

Does Victoria have an emergency backstop mechanism for solar power systems?

Rollout of Victoria's emergency backstop mechanism (VEBM) for solar power systems has been anything but smooth, and four-and-a-half months on there are still significant issues needing resolution. In October last year the VEBM requirement for new/upgraded/replacement residential rooftop solar came into effect.

Are solar homes & Victorian energy upgrades banned?

These are banned under the Solar Homes and Victorian Energy Upgrades (VEU) programs. You will only receive marketing or sales calls if you have agreed to them, and only within three months of opting into these calls (as per the New Energy Tech Consumer Code).

How can Victorians save money on solar panels?

Through solar battery rebates and loans, more than 20,000 solar battery systems have been installed across Victoria. The Government has helped Victorian families slash \$1 billion off the installation of solar panels, energy efficient heat pumps and batteries – saving hundreds of millions off Victorian energy bill.

Can you get a solar rebate in Victoria?

Solar panel rebates plus the option of an interest-free loan are available for eligible Victorian homes. Solar Victoria is no longer taking applications for



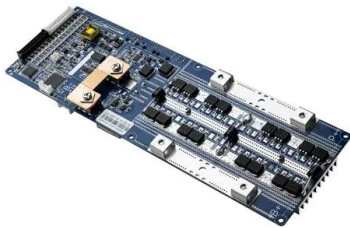
interest-free loans for the installation of a battery system. Hot water rebates of up to \$1,000 are available for eligible heat pump and solar hot water products.

How does solar Victoria manage the inspection process?

Solar Victoria manages the inspection process and the Audit Reports for the Solar Victoria Audit Program. SAA issues demerit points on the inspections supplied to us. Non-compliance points are based on the individual non-compliant items listed in the inspection reports we receive, rather than the overall categorisation of the report.



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Solar panel company facing mounting allegations of misconduct

1 ??· Most solar businesses 'doing the right thing'
The Melbourne-based Invincible Energy started in 2020 and says it has installed over 40,000 solar panels for more than 2000 "happy ...

Solar for Apartments

use products on Solar Victoria's eligible product list and are installed by a Solar Victoria authorised solar retailer, unless otherwise expressly agreed to by Solar Victoria have approval from the building's Distributed Network Service Provider ...



[How to Maximise Solar Rebates in Victoria for 2025?](#)

Solar energy is transforming Australia's approach to sustainable living, and rebates are making it more accessible. Whether you're a homeowner, a business owner, or part of a community group, understanding these rebates can help ...

Section 9: Consumer protections when buying solar or hot water ...

The Solar Energy page on the Consumer Affairs Victoria website has advice on the next steps, from dealing with a faulty product such as a solar



inverter, problems with installation and ...



[Complaints and how to make one , solar.vic.gov](https://solar.vic.gov)

We take safety very seriously and work closely with agencies like Energy Safe Victoria and WorkSafe Victoria to resolve safety related issues. If your complaint is about an authorised retailer or installation We encourage you to work with ...

[Victoria Solar Rebates & Incentives: Ultimate Guide](#)

Victoria solar rebates in 2025 make installing solar panels and batteries more affordable, helping residents cut electricity bills and promote a greener future. This guide will walk you through everything you need to know ...



[Update on working together to implement emergency ...](#)

The Department of Energy, Environment and Climate Action (DEECA), Solar Victoria and members of its Industry and Consumer Reference Group (ICRG) are working through implementation issues with a view to finding workable ...





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